**PATENT** 

Attorney Docket No.: 9D-EC-19348

icant:

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Reppelt et al.

Art Unit: 3623

Serial No.:

09/480,589

Filed:

January 10, 2000

Examiner: Van Doren, Beth

For:

METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL

**SCHEDULING** 

Mail Stop: AF

**Commissioner for Patents** 

P.O. Box 1450

Alexandria, VA 22313-1450

#### **TRANSMITTAL**

Transmitted herewith is: 1.

- Amendment Transmittal which includes Certificate of Express Mail (3 pages, in duplicate)
- Amendment in Response to Office Action dated March 17, 2006 (28 pages)
- Return Receipt Postcard

#### **STATUS**

**Applicant** 2.

	claims small entity status.
$\boxtimes$	is other than a small entity.

#### CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER FOR PATENTS

Express Mail No.: EV829954080US

Date: May 17, 2006

I hereby certify that the documents listed above are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to Mail Stop: AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Eric T. Krischke, Reg. No. 42,769

## **EXTENSION OF TERM**

3.	The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply.  (complete (a) or (b), as applicable)  (a) Applicant petitions for an extension of time under 37 C.F.R. 1.136  (Fees: 37 C.F.R. 1.17(a)-(d) for the total number of months checked below:)										
	Extension for response within: first month	Other than small entity Fee \$ 120.00	Small entity Fee (if applicable) \$ 60.00								
	second month	\$ 450.00	\$ 225.00								
	third month	\$ 1,020.00	\$ 510.00								
	fourth month	\$1,590.00	\$ 795.00								
	fifth month	\$2,160.00	\$1,080.00								
		Fee:	\$								
If an additional extension of time is required, please consider this a petition therefor.											
(Check and complete the next item, if applicable)											
An extension of months has already been secured. The fee paid therefor \$ is deducted from the total fee due for the total months of extension now requested.											
	Extension fee due with the	his request \$									
	OR										
	(b) X Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition for extension of time.										

## FEE FOR CLAIMS

4.		i. 1)	1113 (57 (	(Col. 2)	(Col. 3)	been calculated as s	OTHER THAN SMALL ENTITY		
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA			ADDITIONAL OR RATE FEE		
TOTAL			MINUS		= '	x \$25.00 = \$		x \$50.00 = \$	
INDEP.			MINUS		=	x \$100.00 = \$		x \$200.00 = \$	
	FIRST	PRESEN	TATION OF	MULTIPLE DEP. (	CLAIM	+ \$180.00 = \$		+ \$360.00 = \$	
						TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONAL FEE \$	
	(a)	$\boxtimes$	No add	itional fee fo	r Claims is	s required			
					OR				
	(b)		Total a	dditional fee	for claims	required \$			
				FEE 1	PAYMEN	Ι <b>Τ</b>			
5.		Attacl	ed is a c	heck in the s	um of \$	<del></del>			
		Charge Deposit Account No. 01-2384 the sum of \$ A duplicate of this transmittal is attached.							
				FEE D	EFICIEN	CY			
6.	$\boxtimes$	If any additional extension and/or fee is required, charge Deposit Account No. 01-2384.							
				A	ND/OR				
	$\boxtimes$	If any 2384.	addition	al fee for clai	ims is requ	nired, charge Deposi	it Acc	ount No. 01-	
7.		Other	:						
					Re AF On St.	Enc T. Krischke g. No. 42,769 RMSTRONG TEAS the Metropolitan Squ Louis, MO 63102 4-621-5070	DAL		



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METHOD, SYSTEM, AND

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SERVICE CALL SCHEDULING

# AMENDMENT AFTER FINAL REJECTION

Mail Stop: AF

Hon. Commissioner for Patents

P. O. Box 1450

Alexandria, VA 22313-1450

#### Sir/Madam:

In response to the Office Action dated March 17, 2006, please amend the above identified application as follows.